



The Rye City School District

Administrative Offices
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Dear RCSD Parents and Guardians:

The new school year is quickly approaching and the Food Service department is busy preparing for our students to arrive! Please take a moment to review some important information that will assist you in successfully navigating the food service program offered at the Rye City School District schools.

Beginning this school year, the District is changing its online food service payment provider to **MySchoolBucks**. Like PayPAMS, MySchoolBucks is an online service for managing your student's lunch account. We believe making the switch will improve functionality, both in our cafeterias and for parents/guardians using the service. MySchoolBucks provides real time access to view your student's purchasing activity, account balances, and a convenient way to make payments online. We expect the transition to be very smooth as student balances and PINs have already been transferred to the new system. You will, however, need to log into MySchoolBucks and set up payment processing. Students are already in the system, but must be added to your account. Directions to do so are in the box at right.

Please note:

- All prior year balances have been transferred into your child's new MySchoolBucks account
- Returning students' personal identification numbers (PINs) will remain the same. If you need assistance obtaining your child's PIN, please contact the school cafeteria or the district food service office
- Your student's account must remain in good standing in order to continue making purchases. Please make every effort to monitor your student's account balance
- Cash or checks are still always accepted at the register in our school cafeteria to make purchases or to fund an account

Chartwells will be returning to manage operations for all our schools' food service needs.

The District will continue to use **NutriSlice**, Chartwells' online menu system, which provides daily menus, nutrition and allergen information. *If your student has allergies to any foods, a letter must be submitted to your school's health office and we will work with you to take all precautions available to secure your child's safety.*

For the most recent information regarding our food service operation, please visit the food service page on our website at: <https://ny02205427.schoolwires.net/domain/185>.

The food service team remains committed to excellence. The goal of our program is to provide high-quality, nutritious, healthy, and well-balanced meals to all students. As always, your input is encouraged and appreciated. Should you have any questions or concerns, or to provide feedback, please feel free to call your school's cafeterias at (914) 967-6100: HS/MS - 1971, Midland - 4970, Osborn - 5970, Milton - 3970 or email: foodservice@ryeschools.org.

Thank you for your continued support and we look forward to a successful year.

It's as easy as following these few simple steps:

- **Go to** www.myschoolbucks.com **load the mobile app and register for your free account**
- **Add your students using their school name and birth date or student ID (found in the portal)**
- **Make a payment to your students' accounts with your credit/debit card or electronic check**

If you have any questions, please visit www.myschoolbucks.com and click Help or call MySchoolBucks Customer Support at 1-855-832-5226.